

2RING

# CALL ACCOUNTING ..

Complex Telco Costs  
Analysis Made Simple

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Decrease telco costs and optimize your existing voice infrastructure with 2Ring CALL ACCOUNTING. It will gather data from multiple call control systems and provide you with a high level cost overview with detailed drill downs to departments or individual employees as well as with other business oriented call statistics.

## Independent of Call Control System

Have you not yet fully migrated your telephony to Cisco Unified Communications Manager (CUCM), but your financial department is requesting a unified call accounting tool to simplify its work? 2Ring CA is ready to collect call data and provide unified reporting even for such not fully Cisco environments.

## Supports Cell Phones

Nowadays, a unified view of a company's telecommunication costs is not possible without covering employees' cell phones. Therefore, besides supporting data from most types of call control systems, 2Ring CA includes support for the automatic import of detailed telco bills from cell phone providers. Managers and employees not only see costs related to desk phones, but also cell phone spending.

## Learns About Your Network

Set up and follow standardized naming conventions when modifying existing devices or adding new ones to your infrastructure. There is no need to modify 2Ring CA's configuration when you add a new router or add a trunk. 2Ring CA will pick these changes up automatically.

## Links Data from Company's IS / LDAP

External data about users and cost centers (such as the name of the called or calling party, accounting/project codes, etc.) are read from your information system (Active Directory, LDAP, any other IS) and then displayed in 2Ring's CA interface. There are two major benefits. First, users do not have to look up anything in other systems; all of the necessary information is already part of the report being viewed. Second, the company's IS personnel does not have to re-input any data into 2Ring CA.

## Many Flexible Reports

Every report can be further filtered and sorted by the time, price list used, call type (incoming, outgoing, external ...), cost center, call category, and many other variables. The final report's setup can be saved and scheduled for automatic receipt as an email.



## Purely Web Based

Even your company's administrators will fall in love with 2Ring CA because there is no need to install any additional software on employees' PCs.

## Multi-Location, Multi-Currency Support

2Ring CA supports the use of multiple currencies and multiple regions, each with their own calendars (holidays, time zones, etc.). On top of that, 2Ring CA allows simultaneous operation in different languages so every user may set his or her own language preference.

## Supports Corporate and Department Hierarchy

Support for unlimited depth of corporate hierarchy ensures that managers see information about the calls of subordinates, while subordinates cannot see the calls of their managers.

## Resolves Phone Calls Travelling Through More Than One System

In complex telephony environments, a call can be routed through several call control systems, and thus every system generates its own record about the call. 2Ring CA is able to link these records together and display the call as one record within reports, while it does not forget the call's complete routing history.



## VoIP Network Tuning

2Ring CA also reports on the utilization of your network, and thus it provides sufficient information for the network's optimization/tuning, which leads to decreasing operational costs.

## Virtualization / BE 6000 Co-Residency

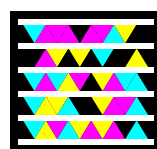
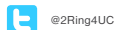
2Ring CA supports virtualization and it is approved for co-residency on Cisco Business Edition 6000 (BE 6000) with other Cisco or 3<sup>rd</sup> party approved solutions.

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